

**City of San Diego  
Independent Rates Oversight Committee (IROC)**

**Public Outreach, Education & Customer Service  
Subcommittee Meeting**

**October 6, 2008  
8:30 am – 10:00 a.m.**

**Meeting Location:  
Metropolitan Operations Center II, Auditorium  
9192 Topaz Way  
San Diego, CA 92123  
(858) 292-6300**

**AGENDA**

<b>Agenda Item</b>	<b><i>Estimated Time</i></b>
1. Non-Agenda Public Comment*	(5 min.)
2. Approval of Minutes from September 2, 2008	(5 min.)
3. Public Outreach Plan / Newsletter/ Water Bill Insert	(30 min.)
4. Annual Report	(30 min.)
5. Possible future Subcommittee Agenda items	(5 min.)
6. Public Outreach, Education & Customer Service Subcommittee Member Comments	(15 min.)
7. Adjournment	

\* This portion of the agenda provides an opportunity for members of the public to address the Subcommittee. Comments are limited to three (3) minutes per individual. Please complete a Speaker's Slip in advance of the start of the meeting.

For alternative format or disabled accommodations, please call Monica Musaraca at 858-292-6305.